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- What is Cyber crime?
- * How does Cyber crime work?
- * How do we protect ourselves?
- * How do you report Cyber crime?
- Where to get further information / support ?



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How does Cyber Crime work?

IT PAYS TO STOP AND THINK

- Never disclose security details
- 2 Don't assume an email, text or phone call is genuine
- 3 Don't be rushed
- 4 Listen to your instincts
- 5 Stay in control



Take the test - https://www.takefive-stopfraud.org.uk

Spam Email

Social Media ads or messages

Text or Whats App messages

Unsolicited Phone calls







Advice on how to stay secure online from the UK's National Cyber Security Centre

Be "Cyber Aware" – search "cyber aware" or visit https://www.ncsc.gov.uk/cyberaware/home

Here you can find out:

How to secure your e-mail

How to use two-step verification (2SV)

How to store passwords securely

How to backup your data

How to keep your devices updated



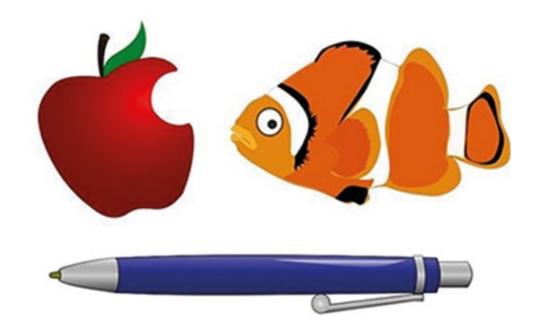


Your email is where you keep your most personal and financial information. If a cyber criminal accesses your email, they could:

- access your other online accounts using the 'forgot password' feature (which often sends you an email)
- access personal or business information and use this to scam you or people you know



Secure your e-mail with a strong passphrase – three random words



Complex passwords are hard for people to remember and no more difficult to crack than letters on their own.

Choosing three random words and stringing them together into a phrase is easier to remember than a password with number substitution and the length makes it harder for computers to crack.

A password of 12 or more characters is recommended by NCSC.

Three random words – 'applenemopen' <u>or</u> 'fruitflounderbiro'



Turn on Two-step verification (2SV) (also known as 2FA)



2-step verification involves using a second device to verify your identity.

This could be a mobile phone app, a chip and pin device, a fingerprint reader or even a telephone.

Most banks use an authentication device to enable online banking. This works in the same way as a 2SV app on your phone.

Using 2SV will normally stop a criminal accessing your data, even with your password!



Use a Password Manager or Browser Password store



We all have lots of passwords these days and the temptation is to use the one password that you can remember for all accounts.

Password managers will securely suggest and store long passwords for you, often across multiple devices, and you only have to remember the one passphrase (*made of three random words, of course!*)

Take care on shared computers!

Use a strong memorable password to secure your password manager



Backup your device's data regularly



Backing up your data will ensure that you are able to recover critical information in the event of your computer becoming corrupted or getting stolen.

You can back up to a USB stick, an external hard disk or a cloud account.

Most computers, tablets or phones have software built in to take backups.

Back up any data that would inconvenience you if it were lost



Keep your devices up to date



Computer manufacturers regularly release operating system and security updates, as do the providers of anti-virus software.

These should be downloaded and applied as soon as they are available to stay as secure a possible.

If you get an update notification, install the updates as soon as you can



Check your Privacy settings



All social media platforms have privacy settings to help you keep your personal information private.

Advice on protecting your accounts can be found on the NCSC advice and guidance page.

Don't over share - Keep your personal information private!



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How can we report Cyber crime?

If you think you have been the victim of a Cyber crime or fraud, it can be easily reported by visiting the Action Fraud website.

You report a Cyber Crime or fraud offence by telephone to Action Fraud using 03001232040.

If you have suffered financial loss, you should also contact your bank or credit card provider.

Phishing attempts can be simply forwarded to <u>report@phishing.gov.uk</u> or if they are text messages, by forwarding them to 7726.



Reporting Cyber crime helps investigators and protects future victims



A Quick recap:

Secure your e-mail accounts Use 2-s

Use 2-step verification

Backup your devices

Use a password manager

Keep devices updated

Use privacy settings

Need further help?

Search "cyber aware" to get up to date information.

Contact your local Hampshire CyberWatch Cyber Champion for advice or contact Blue Lamp Trust Cyber Bobby Scheme via

CYBER BOBBY SCHEME | THE BLUE LAMP TRUST



Thank you for listening! Any Questions?